

# CUSTOMER NOTICE

## CHANGE OF NAMES AND SORT CODES FOR SELECTED BRANCH LOCATIONS

Access bank wishes to advise customers and various stakeholders that following the planned integration of its banking systems on 18th November 2024, there will be changes to sort codes and branch names for those in proximity. This is part of the continued harmonisation activities following the amalgamation of Acces Bank Zambia with African Banking Corporation T/A Atlas Mara.

*The table below represents branches that will undergo names changes along with respective codes*

SN	Existing Name	New Name	Existing Sort Code	New Code
1	Pyramid Plaza	Access House/ Head Office	200044	350000
2	Chililabombwe Branch – Access Bank	Chililabombwe Industrial Branch	350409	350409
3	Chililabombwe Branch – Formerly Atlas Mara	Chililabombwe Main Branch	200443	350443
4	Chingola Branch – Access Bank	Chingola Main Branch	350310	350310
5	Chingola Branch – Formerly Atlas Mara	Chingola Centre Branch	200315	350360
6	Chipata Town Branch – Formerly Atlas Mara	Chipata Main Branch	201108	351154
7	Chipata Branch – Access Bank	Chipata Centre Branch	351611	351611
8	Kasama Branch – Access Bank	Kasama Centre Branch	350814	350814
9	Kasama Branch – Formerly Atlas Mara	Kasama Main Branch	200804	350850
10	Kitwe Branch – Access Bank	Kitwe Centre Branch	200805	350205
11	Kitwe Branch – Formerly Atlas Mara	Kitwe Main Branch	200203	350249
12	Longacres Branch – Formerly Atlas Mara	Longacres Main Branch	200006	350052
13	Longacres Branch – Access Bank	Longacres Centre Branch	350002	350002
14	Mansa Branch, (Access 2)	Mansa Main Branch	351915	351915
15	Mansa Branch (near Fire Brigade) Access 2	Mansa Centre Branch	201942	351942
16	Mbala Branch – Access Bank	Mbala Centre Branch	351416	351416
17	Mbala Branch – Formerly Atlas Mara	Mbala Main Branch	201421	351421
18	Ndola Branch – Formerly Atlas Mara	Ndola Main Branch	200102	350148
19	Ndola Branch – Access Bank	Ndola Centre Branch	350104	350104
20	Solwezi Branch – Access Bank	City Mall Branch - Solwezi	352807	352807
21	Solwezi Branch – Formerly Atlas Mara	Solwezi Main Branch	202822	352822

For more information,  
call toll free **202** or email [zambainfo@accessbankplc.com](mailto:zambainfo@accessbankplc.com)

# CUSTOMER NOTICE

## INTEGRATION OF ACCESS BANK ZAMBIA'S CORE BANKING SYSTEMS

Access Bank Zambia wishes to advise customers and various stakeholders that the Bank will be harmonising its core banking systems from 15th – 17th November 2024. This forms part of continued harmonisation activities following the amalgamation of Access Bank and African Banking Corporation T/A Atlas Mara on 30th April 2024.

*The impact during the integration process will be as follows.*

### 1. Service Availability

Digital platforms including ATMs, card services, Tenga, Internet and Mobile Banking will be unavailable from 16:00hrs on 15th November 2024 to 24:00hrs on 17th November 2024.

### 2. Branch Operating Hours

Date	Operating Hours
Wednesday, 13th November	08:15 - 13:00hrs
Thursday, 14th November	08:15 - 14:30hrs
Friday, 15th November	08:15 - 13:00hrs
Saturday, 16th November	Closed to the public

Instructions received after 12:00hrs on Friday, 15th November will be processed on Monday, 18th November 2024. Our usual operating hours will resume on Monday, 18th November 2024.

### 3. Changes to Branch Names

Branches with similar names and within the same proximity will undergo name changes effective 18th November 2024.

### 4. Change in Sort Codes and Branch Codes

There will be a change in sort codes for former Atlas Mara branches. All branch codes including ABZ will be updated effective 18th November 2024. It is advisable to start using your new Branch Codes as soon as they are communicated. You will still be able to send and receive funds using existing banking details.

### 5. Former Atlas Mara Swift Code Update

The former Atlas Mara Swift Code will change to Access Bank's existing swift code – AZAMZMLU effective 18th November 2024.

The Bank has implemented several risk mitigation measures to ensure a smooth transition and will keep stakeholders updated throughout the process.

For more information,  
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more than banking

# CUSTOMER NOTICE

## UPDATE OF FORMER ATLAS MARA SWIFT CODE AND SORT CODES

We wish to advise all our stakeholders that there will be a change in sort codes for all former Atlas Mara Branches, while the SWIFT code will be updated to match the existing Access Bank SWIFT code – AZAMZMLU. This change will take effect on 18th November 2024.

*Below is a full list of the consolidated Access Bank footprint with all existing and new sort codes to be effected.*

SN	Proposed Code	Sort	Branch Name	SN	Proposed Code	Sort	Branch Name
1	350000		Head Office	34	351023		Livingstone Branch
2	350001		Cairo Main Branch	35	351154		Chipata Main Branch
3	350002		Longacres Centre Branch	36	351161		Katete Branch
4	350003		Acacia Branch	37	351251		Choma Branch
5	350006		Makeni Mall Branch	38	351268		Sinazeze Branch
6	350008		Lusaka Square Branch	39	351329		Mpulungu Branch
7	350012		Garden Branch	40	351416		Mbala Centre Branch
8	350013		Kalingalinga Branch	41	351421		Mbala Main Branch
9	350033		Industrial Branch	42	351520		Nakonde Branch
10	350044		Access House Branch	43	351611		Chipata Centre Branch
11	350046		Arcades Branch	44	351627		Isoka Branch
12	350047		Lusaka Main Branch	45	351728		Chinsali Branch
13	350052		Longacres Main Branch	46	351826		Mpika Branch
14	350053		Kamwala Branch	47	351915		Mansa Main Branch
15	350054		Livonia Branch	48	351942		Mansa Centre Branch
16	350064		Tenga	49	352057		Samfya Branch
17	350067		East Park Branch	50	352256		Serenje Branch
18	350104		Ndola Centre Branch	51	352541		Lundazi Branch
19	350148		Ndola Main Branch	52	352763		Mwinilunga Branch
20	350166		Kafubu Mall Branch	53	352817		Mufumbwe Branch
21	350205		Kitwe Centre Branch	54	352822		City Mall Branch - Solwezi
22	350249		Kitwe Main Branch	55	352919		Kabompo Branch
23	350249		Mukuba Mall Branch	56	353056		Zambezi Branch
24	350310		Chingola Main Branch	57	353165		Mongu Branch
25	350360		Chingola Centre Branch	58	353262		Sesheke Branch
26	350409		Chililabombwe Industrial Branch	59	353514		Chirundu Branch
27	350434		Kasumbalesa Branch	60	353724		Monze Branch
28	350443		Chililabombwe Main Branch	61	354155		Kalomo Branch
29	350558		Mufulira Branch	62	354430		Kaoma Branch
30	350731		Luanshya Branch	63	354638		Chongwe Branch
31	350814		Kasama Centre Branch	64	355339		Mumbwa Branch
32	350850		Kasama Main Branch	65	350018		Tazara Branch
33	350925		Kabwe Branch	66	352807		Solwezi Main Branch

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